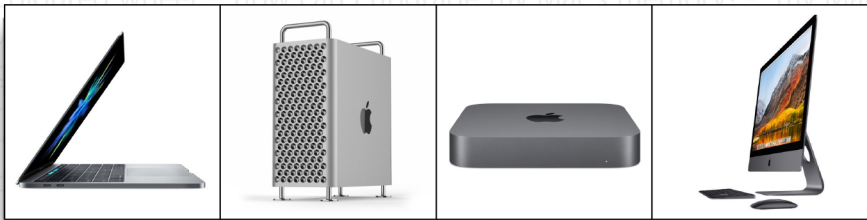


# BondiGroup Limited

## Basic Mac Support 2021

Ideal for troubleshooting and fixing simple Mac issues,  
in many cases replacing the need for a callout.



- BondiGroup Limited undertake to provide reactive support to include the troubleshooting and repair of basic issues relating to the use of Apple Mac laptops and desktops. Limited support is provided for iOS devices.

- Support is provided by telephone, email and remote sessions.

- Support of up to four hours will be provided in blocks of 15 minutes.

- The duration of the agreement is one year, with up to four hours of support.

- Support will be provided during normal working hours, 9am - 5.30pm, Mon-Fri.

- Payment is due in one instalment prior to the commencement of the agreement.

- The cost is €264.32 + VAT @ 13.5% (€300.00 including VAT)